

**MADISON COUNTY ROAD DEPARTMENT
CLOSED CALL ANALYSIS
APRIL 2021**

Madison County Road Department

Reporting Dates 04/01/21 through 04/26/21

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
33032 A	04/01/21 10:32:00	04/06/21 15:32:00	04/02/21 5	Trash Related Closed	Brown, Shirley Sharon	Hwy 16 W 768 Hwy 16 W		Medium Priority
	Dur (hrs/days)	120	5	Need furniture picked up				
33033 A	04/01/21 13:51:00	04/08/21 15:24:00	04/02/21 7	Limb Pickup Closed	Brown, Shirley Bar, Pam	Windward Ct 105 Windward CT	District 4	Medium Priority
	Dur (hrs/days)	168	7	Need limb pickup				
33035 A	04/01/21 15:57:00	04/19/21 07:04:00	04/02/21 18	Limb Pickup Closed	Brown, Shirley Jenkins, Thomas	Sycamore Ridge Sycamore Ridge		Medium Priority
	Dur (hrs/days)	432	18	Needs limb pickup				
33037 A	04/05/21 08:52:00	04/08/21 15:24:00	04/06/21 3	Limb Pickup Closed	Brown, Shirley Pawlak	Windward Way 109 Windward Way	District 4	Medium Priority
	Dur (hrs/days)	72	3	Need limb pickup				
33039 A	04/05/21 09:41:00	04/08/21 15:21:00	04/06/21 3	Limb Pickup Closed	Brown, Shirley Fields, Nancy	Green Oak Ln 408 Green Oaks Ln	District 1	Medium Priority
	Dur (hrs/days)	72	3	Requesting to have limbs/cut up trees to be picked up				
33041 A	04/05/21 09:52:00	04/23/21 15:54:00	04/06/21 18	Limb Pickup Closed	Brown, Shirley Ingram, Peggy	Pecan St Pecan St	District 4	Medium Priority
	Dur (hrs/days)	432	18	Limbs pick up				
33043 A	04/05/21 09:56:00	04/08/21 15:40:00	04/06/21 3	Limb Pickup Closed	Brown, Shirley Seals, Johnny	Hwy 17 Hwy 17	District 5	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
33044 A	04/05/21 10:02:00	04/21/21 15:45:00	04/06/21 16	Limb Pickup Closed	Brown, Shirley Louisa, Swindel	Camden Crossing 113 Camden Crossing	District 4	Medium Priority
	Dur (hrs/days)	384	16	Need limbs picked up				
33045 A	04/05/21 09:57:00	04/14/21 14:52:00	04/06/21 9	Limb Pickup Closed	Brown, Shirley Morrison, Judy	Quail Hollow Quail Hollow	District 1	Medium Priority
	Dur (hrs/days)	216	9	Limbs pick up				
33046 A	04/05/21 10:24:00	04/19/21 07:07:00	04/06/21 14	Limb Pickup Closed	Brown, Shirley Glaze, Kaylin	Mullherrin Dr Mullherrin Dr		Medium Priority
	Dur (hrs/days)	336	14	Limbs pick up				

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33047 A	04/05/21 13:26:00	04/22/21 15:23:00	04/06/21 17	Limb Pickup Closed Limbs pick up	Brown, Shirley McAlin, Gladys	Stump Bridge Rd Stump Bridge Rd	District 5	Medium Priority
33048 A	04/05/21 13:28:00	04/21/21 15:44:00	04/06/21 16	Limb Pickup Closed Limbs pick up	Brown, Shirley Hardin, William	Bridge Water Dr Bridge Water Dr	District 3	Medium Priority
33050 A	04/05/21 13:47:00	04/06/21 15:37:00	04/06/21 1	Trash Related Closed Need old household furniture pick up	Brown, Shirley Alexander, Jackie	Trace Harbor Rd Trace Harbor Rd	District 1	Medium Priority
33051 A	04/05/21 13:50:00	04/08/21 15:21:00	04/06/21 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Zhu, Jeff	Sagefield Sq Sagefield Sq	District 4	Medium Priority
33053 A	04/05/21 15:31:00	04/21/21 15:47:00	04/06/21 16	Limb Pickup Closed Needs limb pickup	Brown, Shirley Hall, Felicia	Camden Knoll Camden Knoll	District 4	Medium Priority
33054 A	04/05/21 15:32:00	04/21/21 15:46:00	04/06/21 16	Limb Pickup Closed Needs limb pickup	Brown, Shirley Rives, Lee Ann	Katherine Pointe Dr Katherine Pointe Drive	District 3	Medium Priority
33064 A	04/06/21 10:21:00	04/07/21 14:32:00	04/07/21 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Gibson, Michelle	South Branch South Branch	District 3	Medium Priority
33069 A	04/06/21 14:16:00	04/14/21 15:50:00	04/07/21 8	Pot Holes Closed Pot hole between 523-524 Yandell Rd	Brown, Shirley Unknown	Yandell Rd Yandell Rd	District 1	Medium Priority
33070 A	04/06/21 14:21:00	04/07/21 14:29:00	04/07/21 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Thompson, Billy	Middlefield Dr Middlefield Dr	District 1	Medium Priority
33071 A	04/06/21 14:51:00	04/08/21 09:36:00	04/07/21 2	Trash Related Closed Need trash picked up [tires, limbs]	Brown, Shirley Thompson, Rochelle	Hawkins Thompson Ln Hawkins Thompson Ln	District 4	Medium Priority

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33074 A	04/07/21 07:16:00	04/14/21 14:25:00	04/08/21 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Hightower, Lerna	Magnolia St Magnolia St	District 3	Medium Priority
33077 A	04/07/21 09:30:00	04/07/21 14:24:00	04/08/21 0	Limb Pickup Closed Limbs pick up at this address off of N Oak Dr	Brown, Shirley Dillion, Teresa	Acorn Cv Acorn Cv	District 1	Medium Priority
33078 A	04/07/21 09:33:00	04/16/21 06:53:00	04/08/21 9	Trash Related Closed Need old furniture pick up	Brown, Shirley Alexander, Jackie	Trace Harbor Rd Trace Harbor Rd	District 1	Medium Priority
33082 A	04/07/21 14:39:00	04/19/21 07:03:00	04/08/21 12	Limb Pickup Closed Limbs pick up on this road in the covy-sak	Brown, Shirley Holbrook, Gene	Crabapple Gr Crabapple Gr	District 3	Medium Priority
33083 A	04/07/21 14:41:00	04/08/21 15:22:00	04/08/21 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Eric	Greer Ct Greer Ct	District 1	Medium Priority
33084 A	04/07/21 14:46:00	04/19/21 06:59:00	04/08/21 12	Limb Pickup Closed Limbs pick up	Brown, Shirley Frank	Bradfield Rd Bradfield Rd	District 4	Medium Priority
33085 A	04/07/21 15:29:00	04/21/21 15:48:00	04/08/21 14	Limb Pickup Closed Limbs pick up	Brown, Shirley Bartin	Waterford Ln Waterford Ln	District 3	Medium Priority
33089 A	04/08/21 07:36:00	04/23/21 15:52:00	04/09/21 15	Limb Pickup Closed Limb pickup at the entrance Deer Creek Dr and Stribling Rd also	Brown, Shirley Walker, Kevin	Deer Creek Dr 100 Deer Creek Dr	District 1	Medium Priority
33090 A	04/08/21 07:39:00	04/16/21 06:53:00	04/09/21 8	Trash Related Closed Need old couch pick up	Brown, Shirley Anguilar, Alex	Plantation Dr Plantation Dr	District 3	Medium Priority
33091 A	04/08/21 07:39:00	04/22/21 15:24:00	04/09/21 14	Limb Pickup Closed Limb pickup, there are others too	Brown, Shirley Lee, Patricia	Loring Rd Ext 104 Loring Rd Ext	District 5	Medium Priority

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33092 A	04/08/21 07:44:00	04/19/21 07:00:00	04/09/21 11	Limb Pickup Closed Need limbs picked up	Brown, Shirley Troung, Kevin	Saddlebrook Cv 136 Saddlebrook Cv	District 2	Medium Priority
33093 A	04/08/21 07:47:00	04/15/21 07:15:00	04/09/21 7	Limb Pickup Closed Limb pickup	Brown, Shirley Thomas, Andy	John Day Rd John Day Rd	District 5	Medium Priority
33094 A	04/08/21 08:58:00	04/14/21 15:51:00	04/09/21 6	Pot Holes Closed Pot hole needs to be filled on east bound side of road past Hampton Hill Dr	Brown, Shirley Bozeman, Prentiss	Yandell Rd Yandell Rd	District 1	Medium Priority
33095 A	04/08/21 09:58:00	04/12/21 15:42:00	04/09/21 4	Limb Pickup Closed Pickup is on Twelve Oaks Rd	Brown, Shirley Anderson, Blake	Twelve Oaks Rd 118 Clover Ln	District 4	Medium Priority
33097 A	04/08/21 10:41:00	04/09/21 15:42:00	04/09/21 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Hawthorne, Bonnie	Chapel Hill Rd Chapel Hill Rd	District 3	Medium Priority
33098 A	04/08/21 10:43:00	04/21/21 15:47:00	04/09/21 13	Limb Pickup Closed Limbs pick up	Brown, Shirley McKay, Susan	Savoy Park Savory Park	District 4	Medium Priority
33104 A	04/08/21 14:38:00	04/19/21 06:59:00	04/09/21 11	Limb Pickup Closed Limbs pick up	Brown, Shirley Williams, Jessie	Belle Terre Dr Belle Terre Dr	District 3	Medium Priority
33106 A	04/09/21 11:34:00	04/19/21 07:04:00	04/10/21 10	Limb Pickup Closed Limbs pick up	Brown, Shirley Smith, Ben	Sycamore Ridge Sycamore Ridge		Medium Priority
33107 A	04/09/21 11:35:00	04/23/21 15:53:00	04/10/21 14	Limb Pickup Closed Limbs pick up	Brown, Shirley Coleman, Edward	Trinity Dr Trinity Dr	District 4	Medium Priority
33108 A	04/09/21 11:37:00	04/19/21 07:01:00	04/10/21 10	Limb Pickup Closed Limbs pick up, also at 101/113 Sycamore Ridge	Brown, Shirley Russell, Amy	Ashbrooke Trail Ashbrooke Trail	District 2	Medium Priority

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33111 A	04/12/21 07:47:00	04/21/21 15:46:00	04/13/21 9	Limb Pickup Closed Limbs pick up	Brown, Shirley Sumrall, Reid	Prescott Ridge Prescott Ridge	District 4	Medium Priority
	Dur (hrs/days)	216						
33114 A	04/12/21 08:18:00	04/19/21 06:59:00	04/13/21 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Barr, Vince	Belle Terre Dr Belle Terre Dr	District 3	Medium Priority
	Dur (hrs/days)	168						
33117 A	04/12/21 09:31:00	04/16/21 06:53:00	04/13/21 4	Trash Related Closed Need mattress and box sprang pick up	Brown, Shirley Harkins, Tripp	Buckhead Dr Buckhead Dr	District 2	Medium Priority
	Dur (hrs/days)	96						
33123 A	04/12/21 12:13:00	04/16/21 06:53:00	04/13/21 4	Trash Related Closed Need a chair pick up	Brown, Shirley Hobson, Brenda	Norris St Norris St	District 4	Medium Priority
	Dur (hrs/days)	96						
33126 A	04/12/21 14:04:00	04/14/21 14:51:00	04/13/21 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Sund, Dan	Oliver Rd Oliver Rd	District 1	Medium Priority
	Dur (hrs/days)	48						
33128 A	04/12/21 15:30:00	04/19/21 07:01:00	04/13/21 7	Limb Pickup Closed Limb pickup	Brown, Shirley Applegate, Dean	Ashbrooke Trail 15 Ashbrooke Trail	District 2	Medium Priority
	Dur (hrs/days)	168						
33133 A	04/13/21 13:51:00	04/22/21 15:26:00	04/14/21 9	Limb Pickup Closed Limbs pick up	Brown, Shirley Smith, Chase	Esplanade Court Esplanade Ct	District 2	Medium Priority
	Dur (hrs/days)	216						
33135 A	04/13/21 13:53:00	04/16/21 06:54:00	04/14/21 3	Trash Related Closed Need old bedroom furniture pick up	Brown, Shirley Hansbrough, Dreka	Hampton Hills Blvd Hampton Hills Blvd	District 4	Medium Priority
	Dur (hrs/days)	72						
33139 A	04/13/21 15:32:00	04/16/21 07:17:00	04/14/21 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Benson, Jay	Germany Dr Germany Dr		Medium Priority
	Dur (hrs/days)	72						
33140 A	04/14/21 10:36:00	04/14/21 14:52:00	04/15/21 0	Limb Pickup Closed Limbs pick up	Brown, Shirley Bowman, David	Quail Hollow Quail Hollow	District 1	Medium Priority
	Dur (hrs/days)	0						

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33143 A	04/15/21 08:21:00	04/21/21 15:48:00	04/16/21 6	Limb Pickup Closed Limb pickup	Brown, Shirley Shaw, Ivy	Savoy Park 115 Savoy Park	District 4	Medium Priority
33144 A	04/15/21 08:36:00	04/16/21 06:54:00	04/16/21 1	Trash Related Closed Needs pickup (wooden fence pieces)	Brown, Shirley Schirmir, Beth	Prescott Ridge Prescott Ridge	District 4	Medium Priority
33145 A	04/15/21 11:31:00	04/16/21 06:54:00	04/16/21 1	Trash Related Closed Caroline Crossing and Caroline Blvd at the corner. Need debris clean from	Brown, Shirley Russell, Donna	Caroline Blvd Caroline Crossing	District 4	Medium Priority
33149 A	04/15/21 13:43:00	04/21/21 15:45:00	04/16/21 6	Limb Pickup Closed Limb pickup	Brown, Shirley Green, Ricky	Bridge Water Dr 162 Bridge Water Dr	District 3	Medium Priority
33155 A	04/16/21 12:06:00	04/26/21 07:32:00	04/17/21 10	Limb Pickup Closed Limb pickup	Brown, Shirley Will	Seville Way 119 Seville Way	District 3	Medium Priority
33209 A	04/23/21 06:50:00	04/23/21 15:50:00	04/24/21 0	Culvert Repair Closed Need culvert replaced	Brown, Shirley Holly	Dover Ln 100 Dover Ln	District 3	Medium Priority

56 Closed - Requests Closed on or prior to Target Date

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Req #	Request	Close	Target						
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority	
Total Requests:		56							